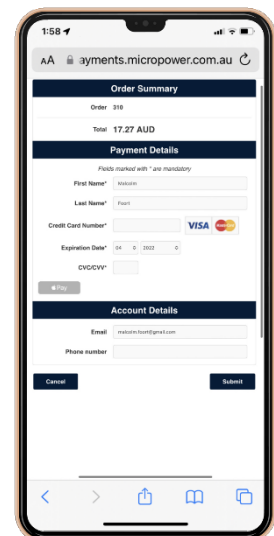


<b>Roadmap Stream</b>	POS
<b>Product</b>	OrderAway
<b>Release Date</b>	03/05/2022
<b>Roadmap Reference(s)</b>	135 – Till Payments Integration
<b>Minimum Version</b>	All Versions
<b>Description</b>	<p>SwiftPOS has entered into an agreement with a new OrderAway payment partner – Till Payments (<a href="https://tillpayments.com/">https://tillpayments.com/</a>).</p> <p>The new partnership brings the following benefits:</p> <ul style="list-style-type: none"> <li>• Simplified billing – all fees are managed through Till Payments</li> <li>• Minimum monthly venue fees have been eliminated</li> <li>• Surcharge opportunity</li> <li>• Same Day Settlement</li> <li>• Improved onboarding process</li> </ul>

## Feature Details

Whenever payment is taken via OrderAway it is processed via a secure, web-based payment gateway. Whilst the move to Till Payments as the payments processor will have little effect on the user payment experience, behind the scenes there are several benefits to venues.

- **Simplified Billing** – OrderAway venues will no longer receive invoices. All fees will be combined and charged by Till Payments, deducted at settlement with the venue
- **No Minimum Subscription** – SwiftPOS backs its product and will no longer charge a minimum subscription fee
- **Surcharge Opportunity** – For venue’s wishing to surcharge their guests, the entire transaction fee can now be surcharged (previously only the payment processor component could be surcharged)
- **Same Day Settlement** – Till Payments offer Same Day Settlement – venues are reimbursed for all transactions completed that day up to 18:00 AEST (net of fees)
- **More Transparent Onboarding Process** – The OrderAway team will manage a new onboarding process on behalf of Till Payments. An Onboarding portal simplifies the collection of the data & documents required to approve a payments processing application.



## Additional Information

- The venue will continue to receive a monthly merchant statement from Till Payments
- From a guest perspective using OrderAway, the payments screens are largely unchanged save cosmetic differences (importantly retaining the Apple / Google Pay payment facility)
- The existing Windcave payment option will continue to be available, billed as previously
- American Express Payment available on request – requires AMEX venue credentials